HOW DOES REMOTE ACCESS TO CALL FORWARDING (RACF) WORK?

RACF can be accessed from any touch-tone telephone. The customer:

1) Will call a number, provided at the time of the original order, which accesses RACF.

2) Enters Personal Identification Number (PIN).

3) Enters feature code

   ▶ Push ■■■ (dial **1172** on a rotary phone) to turn Call Forwarding ON

   ▶ Push ■■■ (dial **1173** on a rotary phone) to turn Call Forwarding OFF

4) Enters the number to which the calls will be forwarded

To change the *forward-to* number, Call Forwarding must be turned off and then back on.

Call Blocking

AMERITECH OFFERS FOUR DIFFERENT CALL BLOCKING SERVICES:

▶ Collect Calls Restriction

▶ Third Party Billing Restriction

▶ Complete Toll Restriction

▶ 900/976 Restriction

Collect Calls Restriction allows the customer to block inbound collect calls on the local line.

Third Party Calls Restriction allows the customer to block billing of third party calls to the local line.

Complete Toll Restrictions allows the customer to block all outbound long distance calls and Operator Services to the local line.

900/976 Restriction provides customers with the ability to block the phone line from calling all numbers for which the 900 or 976, Special Access Code (SAC) must be dialed. Customers can choose to block calls to all 900 or 976 phone numbers, not to a specific SAC telephone number.

All of these Call Blocking Services can be activated by calling an Ameritech Customer Service Representative at **1-800-544-1245**.

Call Screening

There are times when you need to block unwanted phone calls. Call Screening provides privacy from those callers by allowing you to program into your phone the numbers that you don't want to receive. Callers hear a message that you do not wish to receive calls.

TO ACTIVATE CALL SCREENING:
1) Push ■ ▣ ▣. (Dial 1160 on rotary phones.)
2) You will hear an announcement that gives the current status of the Call Screening list.
3) You will then hear recorded step-by-step instructions on how to add or remove numbers on your Call Screening list, or how to turn the service on or off. Some of the most frequently used instructions are listed below.

TO ADD NUMBERS TO YOUR CALL SCREENING LIST:
1) Push ■ ▣ ▣. (Dial 1160 on rotary phones.)
2) Push ▣. (Dial 12 on a rotary phone.) Wait for three confirmation tones. When the recording prompts you to dial a number, dial ▣ ▣. Then dial ▣ again (Touch-Tone users only), and follow the recorded instructions.

TO SCREEN THE NUMBER OF YOUR LAST INCOMING CALL:
1) Push ■ ▣ ▣. (Dial 1160 on rotary phones.)
2) Push ▣. (Dial 12 on a rotary phone.) Wait for three confirmation tones. When the recording prompts you to dial a number, dial 01. Then dial ▣ again (Touch-Tone customers only). When the list is read back to you, this number will be designated a "private" entry.

TO REMOVE A NUMBER FROM YOUR LIST:
1) Push ■ ▣ ▣. (Dial 1160 on rotary phones.)
2) Push ■. (Dial 11 on a rotary phone.) Wait for three confirmation tones. Dial the phone number you wish to remove. If you have Touch-Tone service, you must also push ■. Or remove a number by dialing ▣ ■ after it is read by the recording.

IMPORTANT FEATURES:
▶ Persons calling you from a number you have screened will hear the following recorded message: "We are sorry. The party you are calling is not accepting calls at this time."
▶ At any time during the recorded instructions, push ▣ to hear the previous instructions or ▣ to hear the numbers on your list.

NOTE: Long distance numbers or numbers outside the area served by Call Screening cannot be screened.

Call Trace

Call Trace is a feature that allows a customer to initiate a trace of the last call. It is used when the customer receives an obscene or threatening call.

Call Trace allows the customer to dial a code to request that Ameritech record the caller's originating telephone number and the date and time of the call, as well as the date and time of the customer initiated trace. This information is given to the local police department only.

Call Trace has no monthly fee but there is a charge of $6.00 per usage for a successful Call Trace.

TO USE CALL TRACE:
1) Hang up after receiving the call.
2) Wait ten seconds.
3) Pick up the phone and push ■■■.
   (Dial 1157 on a rotary phone).
4) If the trace is successful, an announcement will give the customer an 800 number to call to take further legal action.

Ameritech CompleteAccess℠ Feature Package

Ameritech CompleteAccess℠ Feature Package includes the following features for a single monthly rate:

▶ Call Screening
▶ Call Forwarding-Basic
▶ Call Forwarding-Selective
▶ Call Return-Unlimited Use
▶ Caller ID with Name and Number

▶ Call Waiting/Cancel Call Waiting
▶ Priority Call
▶ Repeat Dialing-Unlimited Use
▶ Speed Calling-8
▶ Three-Way Calling

If you use more than three of these features, the CompleteAccess℠ Feature Package is your best bet.

Call your Ameritech
Service Representative at
1-800-544-1245
for more details.

Ameritech.®

In a world of technology,
people make the difference.™

ACFCC 0191760

CompleteAccess™

Get It Together and Save:

SERVICE AREAS

ST. LOUIS
Approximate Service Area

(Map based on these telephone exchanges)

Antonia	Kirkwood
Bridgeton	Ladue
Cedar Hill	Manchester
Chesterfield	Maxville
Creve Coeur	Mehlville
DeSoto	Oakville
Eureka	Overland
Fenton	Pacific
Ferguson	Pond
Festus-Crystal	Portage/Des Sioux
City	Riverview
Florissant	St. Charles
Gray Summit	St. Louis
Harvester	Sappington
Herculaneum-	Spanish Lake
Pevely	Valley Park
High Ridge	Ware
Hillsboro	Webster Groves
Imperial	
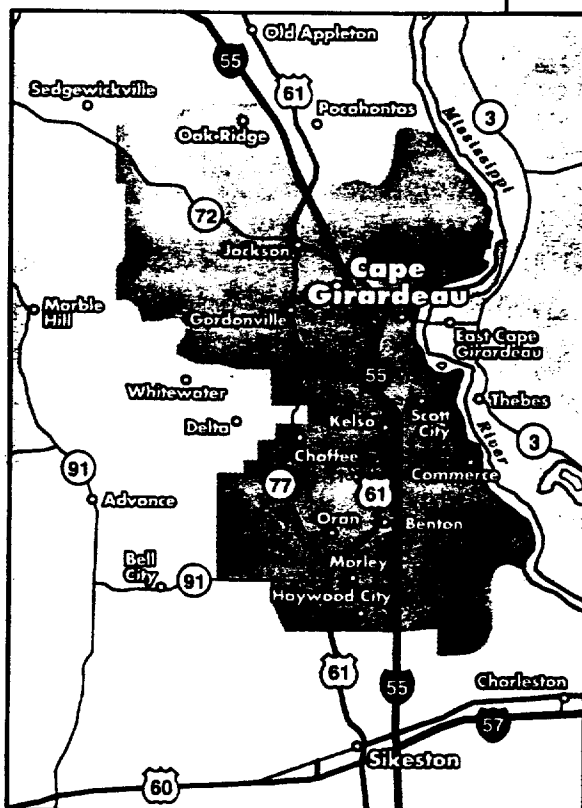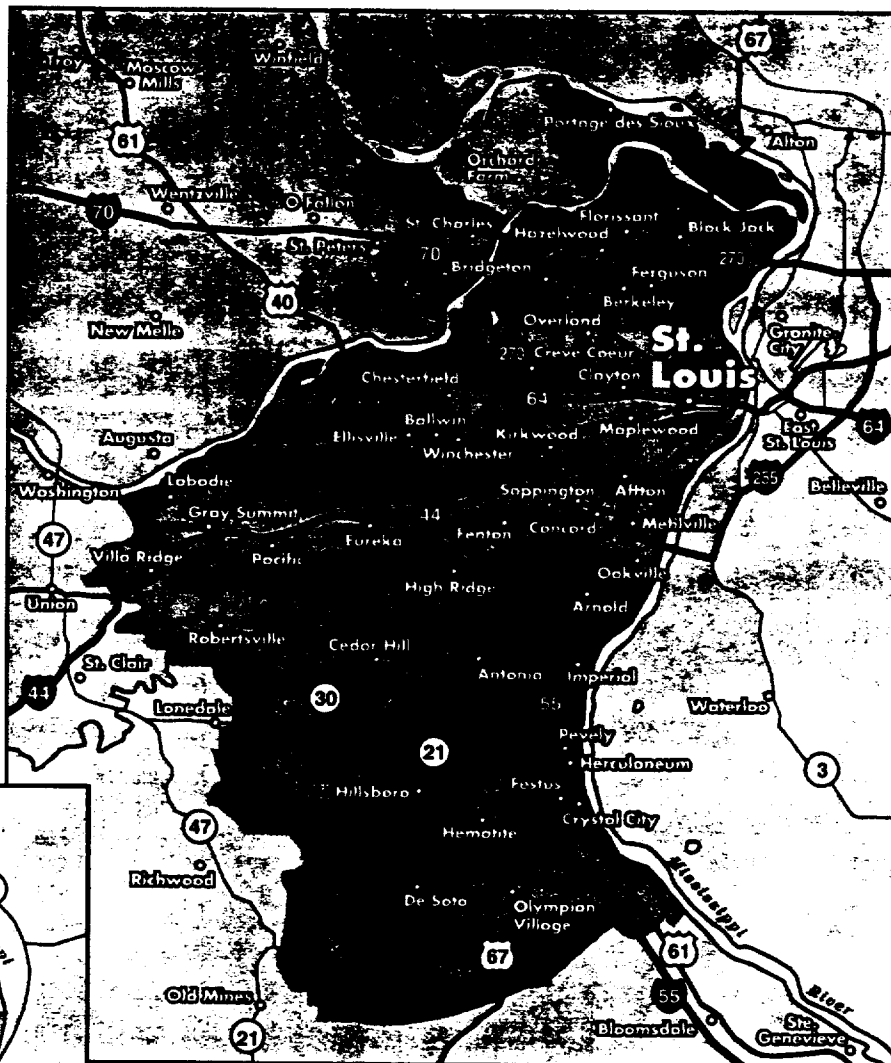
CAPE GIRARDEAU
Approximate Service Area

(Map based on these telephone exchanges)

Benton
Cape Girardeau
Chaffee
Jackson
Oak Ridge
Oran
Scott City

SEE REVERSE SIDE
for details on the telephone
exchanges and prefixes
served.

MAP COLOR KEY

■ CompleteAccess℠
  Service Area

  Service not yet
  available

ACFCC 0191761

Ameritech®

In a world of technology,
people make the difference.™

St. Louis
CompleteAccess℠ Prefixes for Area Code 314

205	286	416	516	601	735	846	939
206	287	418	519	612	736	848	940
207	289	421	521	613	737	849	942
209	290	423	522	615	739	851	944
212	291	425	523	621	741	854	946
213	296	426	524	622	742	855	947
214	298	427	525	631	746	861	948
215	301	428	527	632	747	862	949
216	305	429	529	633	752	863	951
218	316	432	530	638	753	865	953
219	321	434	531	644	758	867	955
225	326	436	532	645	768	868	957
226	331	441	533	646	770	869	961
227	337	442	534	647	771	872	962
230	340	444	535	652	772	877	963
231	342	447	536	653	773	878	965
232	343	451	537	654	776	879	966
233	344	452	538	658	777	889	967
234	349	453	539	664	781	890	968
235	351	454	542	671	789	891	969
241	352	458	543	674	797	892	972
244	353	461	544	677	810	894	977
246	355	464	545	679	812	899	982
247	361	465	552	692	821	909	984
253	362	466	553	693	822	916	989
256	367	467	554	694	823	918	991
257	371	469	567	702	825	919	992
259	375	475	569	715	826	921	993
260	376	477	571	716	827	922	994
261	381	479	572	719	829	923	995
263	382	481	576	721	830	925	996
268	383	487	577	723	831	926	997
271	385	489	579	724	832	928	
273	388	498	586	725	837	931	
274	389	505	587	726	838	933	
275	391	506	588	727	839	935	
282	394	512	589	729	842	936	
284	405	514	592	730	843	937	
285	415	515	595	733	845	938	

Cape Girardeau
CompleteAccess℠ Prefixes for Area Code 573

204	262	266	331	334	339	651	887
243	264	290	332	335	545	730	986

Prefixes as of April 1, 1998
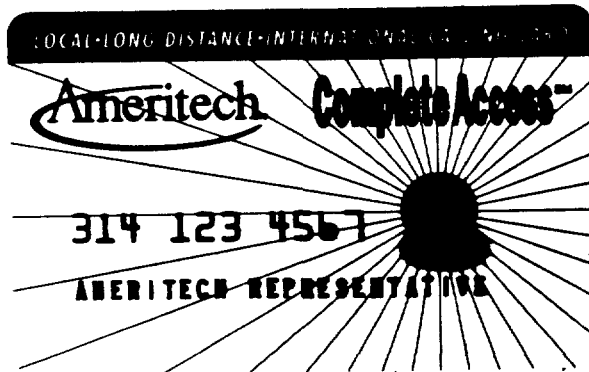
ACFCC 0191762

4897N4/98

Ameritech.

ACFCC 0191763

Ameritech CompleteAccess℠
Suite 250
500 Maryville University Drive
St. Louis, MO 63141-5801

000031 650360 1
AMERITECH REPRESENTATIVE
500 MARYVILLE UNIVERSITY DRIVE
SUITE 250
ST LOUIS MO 63141

Use Your New Ameritech CompleteAccess℠ Calling Card For Guaranteed Price Protection.

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Calling Card Call!

Enjoy a **guaranteed** low rate of 25¢ per minute* on all local and domestic long distance calls.

CompleteAccess™

Get It Together and Save.

LOCAL·LONG DISTANCE·INTERNET

Ameritech CompleteAccess™

314 123 4567

AMERITECH REPRESENTATIVE

JUST FOLLOW THESE EASY STEPS:

- Dial **1-888-253-9493** and enter menu option 1

- Listen for the prompt and enter your area code, phone number and PIN

- Dial the area code and phone number you want to reach

ACFCC 0191765

JC 496

Important Information You Should Know:

The customer whose name appears on the card agrees to pay for all charges incurred.

This card cannot be used if the telephone service to which the card is billed has been disconnected.

Surcharges apply to all calling card calls. All calls are carried by Century Telecommunications, Inc.

ACFCC 0191766

Ameritech

Telecommunication Services

Geographic Expansion

June 17, 1996
- Revised -
June 20, 1996

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Solely for use by employees of Ameritech companies who have a need to know.
Not to be used by any other person without prior written authorization.

ACFCC _0191768_ to
ACFCC _0191779_

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No. 98-141 before the
Federal Communications
Commission

APPENDIX

ACFCC _0191781_ to
ACFCC _0191792_

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No. 98-141 before the
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10XXX

Oxford ®
ESSELTE
NO. 752 1/2
10%

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ACFCC ___0191795___ to
ACFCC ___0191796___

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No. 98-141 before the
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Commission

PROJECT CRACKERJACK

A M E R I T E C H

I N T E R O F F I C E   M E M O R A N D U M

Date: 08-Jun-1998 10:27am CDT
From: SANDER,JOHN_R
           SANDER,JOHN_R@a1il.AMERITECH.COM@SMTP
Dept:
Tel No:

TO: CANTU,DIANA   (CANTU,DIANA@a1ac.AMERITECH.COM@S'

Subject: (Project Cracker Jack) Update

Diana,

REDACTED

Thanks,
 John

ACFCC 0191799 to
ACFCC 0191800

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full because they
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information subject to
the protective order
in CC Docket
No. 98-141 before the
Federal Communications
Commission

Date: 07-Nov-1997 02:07pm CST
From: H. William Kohl - WI
           KOHL,WILLIAM
Dept: Network Engineering & Operations
Tel No: 414/359-7600 / 847/928-4343

Sent By: Sue Hacker

TO: Diane I Primo   (DIANE PRIMO@8=I@4=AIT5@3=AMRTCH4@HPUX@AMTIN)

CC: Patrick J. Earley   (EARLEY,PATRICK_J)
CC: John R. Sander   (SANDER,JOHN_R@A1@ILAOS)
CC: Joseph M Jacob - WI   (JACOB,JOSEPH_M@A1@ILAOS)
CC: DIANA CANTU   (CANTU,DIANA@A1@ACAOS)

Subject: FWD: Project CrackerJack

Diane,

Bill

REDACTED

ACFCC ___0191802___ to
ACFCC _____

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in CC Docket
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Ameritech

Fax

To: *Pat Earley*   **From:** Pitsa Madoch *(248-5248)*

Fax: *928-8764*   **Pages:** *12*

Phone: _____   **Date:** _____

Re: _____   **CC:** _____

☐ Urgent   ☐ For Review   ☐ Please Comment   ☐ Please Reply   ☐ Please Recycle

● **Comments:**

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ACFCC ___0191804___ to
ACFCC ___0191814___

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Commission

OOR

Out of Region Plan

July 28, 1997

Management Committee Presentation

Greg Brown

11/4/97

1

ACFCC __0191817__ to
ACFCC __0191849__

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Out of Region Plan

September 22, 1997

Status Review and Excerpts from
July 28th Management Committee
Presentation

ACFCC 0191851 to
ACFCC 0191909

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Smead

TAR HEEL

August 21, 1997

Distribution List:
Pat Campbell
Ali Shadman
Dan Foreman
Rob Schriesheim
Sarah Byrne-Quinn
Lonnie Wilson, 225 W. Randolph
Dave Dohnalek
Mike Domagola
Jason Weller
Debby Hecht

REDACTED

Project Tar Heel:

Management Committee Review

August 25, 1997 .

Status: Information

Sponsor: Pat Campbell

Walt Catlow

Jason Weller

1

ACFCC <u>0191913</u> to
ACFCC <u>0191929</u>

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Project/Tar Heel

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ACFCC 0191930

CONFIDENTIAL

ACFCC <u>0191931</u> **to**
ACFCC <u>0191960</u>

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Commission

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How do customers' perceptions of brand attributes compare?

REDACTED

ACFCC _0191963_ to

ACFCC _0192013_

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US WEST MEDIA GROUP

December 1996

ACFCC ___0192015___ to
ACFCC ___0192031___

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SILVER COMMUNICATIONS
Income Statement
For the Years 1995 - 2006

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ACFCC _0192033_ to
ACFCC _0192040_

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Silver Communications Financials

January 1998

ACFCC __0192042__ to
ACFCC __0192063__

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Silver

February 10, 1998

ACFCC _0192065_ to
ACFCC _0192086_

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ACFCC __0192088__ to
ACFCC __0192092__

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Strategic

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ACFCC 0192094 to
ACFCC 0192096

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